



Elite Coach

Dependable Service with a Touch of Class

Here is a list of information to gather and questions to ask so you can make an informed decision when hiring a motorcoach company to transport your group.

1. Ask about the company's fleet. Number of vehicles, models, and average age of the vehicles.

Elite Coach currently has 24 vehicles in our fleet, with twenty, 48 – 56 passenger Prevost models, and four 25 or 30 passenger mid-size coaches. The average year of our fleet is 2005.

2. How long has the company been in business?

Elite Coach has been in business since 1991 and has grown to a fleet of 24 coaches and over 70 employees.

3. Do an onsite inspection of the company's facilities and equipment.

Elite Coach is located at 1685 West Main St. in Ephrata, PA. Customers are always welcome and we invite you to come view our facilities and our fleet. Our office is open Monday – Friday, 8AM – 5PM.

4. Make certain that the company has a thorough preventative maintenance program and on site garage facilities for regular maintenance.

Elite coach has a full service, 5 bay garage facility on site staffed with full time, experienced mechanics. All of our equipment is serviced at regular intervals and according to factory specifications. As a result, our fleet is in top condition at all times.

5. Inquire about the company's safety record and DOT safety rating.

Elite Coach has an excellent safety record and holds the DOT's top rating of "Satisfactory". In addition, Elite Coach is an approved carrier for the Department of Defense and continues to hold the highest DOD inspection rating of "1".

6. Ask for the company's DOT carrier number and check the carriers profile on the Federal Motor Carrier Safety Administration's SAFER system. All carriers are required to be registered with the DOT and have authorization to operate.

To view our safety profile, access the safer system at www.safersys.org.

MGR Travel Ltd., d/b/a Elite Coach
DOT#500739
ICC# MC246444
PUC# A 00109939



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7. Ensure that the company adheres to the Federal Motor Carrier Safety Regulations and hours of service rules.

Elite Coach strictly adheres to the FMCSR regulations and to the hours of service rules.

8. Verify that the company carries adequate insurance – the legal minimum is \$5 million combined, single-limit liability coverage.

Elite Coach is insured at the \$10 million level by an "A" rated insurance company and has been with the same insurance company since 1991. A certificate of insurance is available upon request.

9. Find out how the company handles emergency situations on the road.

Elite Coach is a member of the International Motorcoach Group and has a nationwide reciprocal maintenance agreement with all of the member companies. Our first priority is to our passengers. IMG companies will provide a replacement coach to move our passengers when necessary.

10. Inquire about industry affiliations and memberships that help validate a company's good standing in the industry.

Elite Coach is a proud member of the following organizations:

International Motorcoach Group
United Motorcoach Association
American Bus Association
Pennsylvania Bus Association
Lancaster Area Chamber of Commerce

11. Ask for references.

Elite Coach will be happy to provide references upon request. Please contact us for any additional information you need and thank you for choosing Elite Coach!



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